Working conditions in care:
Implications for labour rights, quality of services and the dignity of older people

Workshop on the occasion of the World Elder Abuse Awareness Day #WEAAD

5 June 2018, 12:30 – 17:45

Venue: UNI Europa, Rue Joseph II 40, 2nd floor, 1000 Brussels

Interpretation available in French and Spanish

Agenda

12:30 – 13:30  Registrations and light lunch

13:30 – 14:00  Welcome remarks

- Frédéric Favraud, President of UNICARE, FO-FEC France
- Anne-Sophie Parent, Secretary-General of AGE Platform Europe
- Johan Ten Geuzendam, Advisor at the European Commission
- Anna Chabiera, Office of the Polish Commissioner for Human Rights, representative of ENNHRI

14:00 – 15:30  Part 1. Setting the scene: dignity of older persons in need of care and working conditions of care professionals

Moderator: Anne-Sophie Parent, Secretary-General of AGE Platform Europe

- Elder abuse: overview and situations specific to care services
  Bridget Penhale, professor at the University of East Anglia and member of AGE Platform Europe’s task force on dignified ageing

- Human rights of older persons in long-term care and quality of services
  Ciara O’Dwyer, Project co-ordinator, Human Rights of Older Persons and Long-Term Care, ENNHRI (European Network of National Human Rights Institutions)
The care workforce in OECD countries

Thomas Rapp, Health Economist at the Organisation for Economic Co-operation and Development (OECD) and associate professor at Université Paris Descartes

Working conditions: the vision of service trade unions

Adrian Durtschi, Director of UNICARE

Presentations and open discussion

15:30 – 16:00  Coffee and networking break

16:00 – 17:30  Part 2. What joint narratives to improve working conditions and quality of care?

Moderator: Pierre Baussand, head of the Brussels office of Eurofound

The coalition between care home managers, care workers, older persons and their relatives in France

Romain Gizolme, Director of the Association of directors at the service of older people (AD-PA, France)

How in Italy unions, employers and associations of older persons are working together for better quality of care and working conditions

Dario Campeotto, CISL-FIST Italy

Presentations and open discussion

17:30 – 17:45  Closing remarks and follow-up