



## **Working conditions in care: Implications for labour rights, quality of services and the dignity of older people**

Workshop on the occasion of the World Elder Abuse Awareness Day #WEAAD

**5 June 2018, 12:30 – 17:45**

**Venue:** UNI Europa, Rue Joseph II 40, 2<sup>nd</sup> floor, 1000 Brussels

*Interpretation available in French and Spanish*

### **Agenda**

12:30 – 13:30 **Registrations and light lunch**

13:30 – 14:00 **Welcome remarks**

- **Frédéric Favraud**, President of UNICARE, FO-FEC France
- **Anne-Sophie Parent**, Secretary-General of AGE Platform Europe
- **Johan Ten Geuzendam**, Advisor at the European Commission
- **Anna Chabiera**, Office of the Polish Commissioner for Human Rights, representative of ENNHRI

14:00 – 15:30 **Part 1. Setting the scene: dignity of older persons in need of care and working conditions of care professionals**

*Moderator:* **Anne-Sophie Parent**, Secretary-General of AGE Platform Europe

- **Elder abuse: overview and situations specific to care services**

**Bridget Penhale**, professor at the University of East Anglia and member of AGE Platform Europe's task force on dignified ageing

- **Human rights of older persons in long-term care and quality of services**

**Ciara O'Dwyer**, Project co-ordinator, Human Rights of Older Persons and Long-Term Care, ENNHRI (European Network of National Human Rights Institutions)

- **The care workforce in OECD countries**

**Thomas Rapp**, Health Economist at the Organisation for Economic Co-operation and Development (OECD) and associate professor at Université Paris Descartes

- **Working conditions: the vision of service trade unions**

**Adrian Durtschi**, Director of UNICARE

*Presentations and open discussion*

15:30 – 16:00 **Coffee and networking break**

16:00 – 17:30 **Part 2. What joint narratives to improve working conditions and quality of care?**

*Moderator:* **Pierre Baussand**, head of the Brussels office of Eurofound

- **The coalition between care home managers, care workers, older persons and their relatives in France**

**Romain Gizolme**, Director of the Association of directors at the service of older people (AD-PA, France)

- **How in Italy unions, employers and associations of older persons are working together for better quality of care and working conditions**

**Dario Campeotto**, CISL-FIST Italy

*Presentations and open discussion*

17:30 – 17:45 **Closing remarks and follow-up**