

**AGE Platform Europe**  
Is delighted to invite you to :



**EUSTACEA project final conference**  
*A European Strategy to fight elder abuse*

**“How can the EU face elder abuse and improve quality care for older people?”**

**Chair: Liz Lynne MEP**

*co-chair of the Intergroup on Ageing and intergenerational solidarity*

**17th November 2010 - European Parliament, Brussels**

**!!! CHANGE IN ROOM NUMBER !!! — Room: ASP 5 G 3**

**15.00—15.30 : Refreshments and coffee** (Room entrance)  
*Stands with publications*

**15.30—18.00 : Conference** (see agenda on p.2&3)

**18.00—19.00 : Cocktail reception** (Room entrance—see program on p.4)



**The conference is interpreted in English, French and German**

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## Background information on the conference

### Elder abuse: a rising EU issue

Elder abuse is increasingly being recognised as a major societal problem and a Eurobarometer on long-term care services carried out in 2008 showed that elder abuse is perceived to be widespread by 47% of Europeans. The European Commission, the successive EU Presidencies (Czech Republic, Sweden) and the European Parliament have shown their commitment to fighting elder abuse.

Thanks to the rapporteur **Liz Lynne MEP**, the European Parliament decided on 9 September 2010 to adopt an oral question and a motion for a resolution on long-term care for older people. Article 4 of the Resolution calls for a Green Paper on elder abuse and the safeguarding of older people in the community and in care settings.

### The European Charter: a way to improve the quality of long-term care services

The European Charter of the rights and responsibilities of older people in need of long-term care is part of the EUSTaCEA project against elder abuse supported by the European Commission's Daphne III programme. It is coordinated by AGE Platform Europe and involves 11 partners from 10 countries. The Charter aims to become a reference document setting out the fundamental principles and rights that are needed for the wellbeing of all those who are dependent on others for support and care due to age, illness or disability.

The Charter is completed and clarified by an **accompanying guide** targeting caregivers, policy-makers and older people's organisations. This guide should enable all actors to take ownership of the principles stated in the Charter and to adapt it to their national or local context.

With these documents, AGE seeks to promote a better quality of care in Europe, to provide older people in care settings with a voice and to ensure that they are heard by the whole society.

# Agenda



## Meeting hosted and chaired by Liz Lynne, MEP and co-chair of the Intergroup on Ageing and intergenerational solidarity

### 15.30 – 16.35 First part: The European action on elder abuse

- 15.30 – 15.45 Introduction by **Liz Lynne MEP and co-chair of the Intergroup on Ageing and Intergenerational Solidarity**: “The work of the European Parliament on elder abuse and the quality of LTC for older people”
- 15.45 – 16.00 **Ralf Jacob, Head of Unit, DG EMPL, European Commission**: ‘The quality of long-term care services as a tool to promote well-being of older people and fight elder abuse’
- 16.00 – 16.15 **Davor Dominkus, Chair of SPC Sub-group** on the European Quality Framework for Social Services of General Interest.
- 16.15—16.25 Reaction by **Lambert Van Nistelrooij, MEP** and co-chair of the Intergroup on Ageing and Intergenerational Solidarity
- 16.25—16.35 Questions from the floor

### 16.35 – 18.00 - Second part: The EUSTaCEA project and next steps

- 16.35 – 16.50 Presentation of the main outcomes of the Eustacea project by **Anne-Sophie Parent, AGE Platform Europe Director**
- The Charter and accompanying guide are available at the room entrance.*
- 16.50 – 17.40 Round table on ‘**How can the EU face elder abuse and ensure quality care of older people all over the EU?**’
- John Halloran, Director of European Social Network (ESN)
  - Charlotte Strümpel, Austrian Red Cross (Breaking the taboo projects)
  - Renate Heinisch, Member of the EESC
  - Angela Cluzel, European Association for Directors of Residential Care Homes for the Elderly (EDE)
- 17.40 —17.50 Questions from the floor
- 17.50 – 18.00 Presentation of the next steps by Anne-Sophie Parent and concluding remarks from Liz Lynne MEP.

## 18.00—19.00 - Third part: Cocktail reception



*At the room entrance—Only in English*

- Introductory speech by Liz Lynne, MEP.
- Presentation of national initiatives on the fight against elder abuse and the improvement of quality of long term care :
  - Nienke Thurlings, International Project manager, ANBO (NL): The EUROPEAN Project and Dutch initiatives
  - Geneviève Imbert, FNG (FR) : Towards good practice to fight elder abuse and to improve older people's well-being
  - Loredana Ligabue, ANS (IT): the DIADE Project
  - Gary Fitzgerald, Chief Executive, Action against elder abuse (UK)
- Conclusions by Liz Lynne, MEP.

### A summary of the project

With the support of the European Commission's Daphne III Programme, AGE Platform Europe worked with a network of 11 partner organisations to develop:

- A **European Charter** on the rights of older people, and women in particular, who are dependent on a family member or carer, or are need of long-term care or assistance.
- An **Accompanying Guide or 'toolkit'** addressing each of the rights expressed in the Charter, explaining what they concretely mean and how they can be enforced.

The partners of the project are based in Netherlands ([ANBO](#)), Germany ([BIVA](#)), France ([FNG](#)), in Italy ([FIPAC](#)), Greece ([Hellas 50+](#)), Slovenia (Mestna zveza upokojencev Ljubljana), United Kingdom ([NIACE](#)), Sweden (SPF), Czech Republic ([Zivot 90](#)) and Belgium ([Commune de Saint-Josse](#)), and the European Organization [E.D.E.](#) The project will run until November 2010.



#### For more information:

Webpage of the project: [www.age-plaatform.eu/en/daphne](http://www.age-plaatform.eu/en/daphne)